

## Professional Education Programs

## Advanced Programs Exit Survey (AY 2020-2021) Executive Summary Statement

## Exit Survey Results (AY 2020-2021 Graduates)

The combined response rate on the Exit Survey was 110 out of 255 advanced program completers for AY 2020-2021, or a 43% response rate.

Quality of Program: High to Moderately High Ratings Overall

- When asked the likelihood they would recommend their NAU advanced professional education program to others, responses were very high (Extremely Likely or Likely) for the Exit Survey (99-100%) with 58-62% of respondents indicating they were Extremely Likely
- Quality of program: approximately 96% of Exit Survey respondents rated the overall quality of their NAU advanced professional education program as Excellent or Good with 39-68% of respondents rating the program quality as Excellent
- When asked about the extent the knowledge they gained from completing their NAU advanced professional education program was meaningful for their career preparation or development, responses were very high (Highly Effective or Effective) for the Exit Survey (91-96%) with 49-57% of respondents indicating Highly Effective
- When asked about the extent the skills they gained from completing their NAU advanced professional education program was effective for their career preparation or development, responses were very high (Highly Effective or Effective) for the Exit Survey (94-99%) with 45-56% of respondents indicating Highly Effective
- Level of satisfaction with their preparation at NAU to pursue or continue your chosen profession: 91-94% of Exit Survey respondents indicated they were Extremely Satisfied or Satisfied with their preparation to pursue/continue their profession
- When asked about the level of influence the completion of their NAU advanced professional education program has had on their professional practice, responses were very high (Highly Positive or Positive) for the Exit Survey (95-100%)
- When asked about the level of influence the completion of their NAU advanced professional education program has had on their choice to begin or continue a teaching or other professional position upon graduation, responses remained very high (Highly Effective or Effective) for the Exit Survey (approximately 87%)

Areas for Improvement Identified Through Results

The areas for improvement identified based on lower ratings from Exit Survey respondents in AY 2020-2021 were for:

- Level of satisfaction with the advising they received while completing their NAU advanced professional education program: approximately 12% of Exit Survey respondents indicated they were Somewhat Satisfied or Unsatisfied with the advising they received
- Level of satisfaction with how their program kept track of their progress in completing degree program requirements: 15-21% of Exit Survey respondents indicated they were Somewhat Satisfied or Unsatisfied with the tracking of their program requirements

	Extreme	ly Likely	Likely		Unlikely		Extremely	/ Unlikely
	F'20	S'21	F'20	S'21	F'20	S'21	F'20	S'21
Please rate the likelihood you would recommend your NAU advanced professional education program to others.	19	42	14	25	0	1	0	0
	(57.6%)	(61.8%)	(42.4%)	(36.8%)	(0%)	(1.4%)	(0%)	(0%)
	[N = 33]	[N = 68]						

Please rate the extent the	Extremely Meaningful		Meaningful		Somewhat	Meaningful	Not Meaning	gful
	F'20	S'21	F'20	S'21	F'20	S'21	F'20	S'21
knowledge you gained from	16	39	14	26	3	3	0	0
completing your NAU advanced professional education program	(48.5%)	(57.4%)	(42.4%)	(38.2%)	(9.1%)	(4.4%)	(0%)	(0%)
was <i>meaningful</i> for your career preparation or development.	[N = 33]	[N = 68]						

Please rate the extent the	Highly Effective		Effective		Somewha	t Effective	Not Effective	
	F'20	S'21	F'20	S'21	F'20	S'21	F'20	S'21
skills you gained from completing your NAU advanced professional	15	38	16	29	2	1	0	0
	(45.4%)	(55.9%)	(48.5%)	(42.6%)	(6.1%)	(1.5%)	(0%)	(0%)
development.	[N = 33]	[N = 68]						

Please rate your level of satisfaction with	<b>Extremely Satisfied</b>		Satisfied		Somewha	t Satisfied	Unsatisfi	ed
	F'20	S'21	F'20	S'21	F'20	S'21	F'20	S'21
your preparation at NAU to pursue or continue your chosen	16	39	14	25	3	4	0	0
profession.	(48.5%)	(57.3%)	(42.4%)	(36.8%)	(9.1%)	(5.9%)	(0%)	(0%)
	[N = 33]	[N = 68]						
how your program kept track of your progress in completing	12	30	17	30	3	8	1	0
degree program requirements.	(36.4%)	(44.1%)	(51.5%)	(44.1%)	(9.1%)	(11.8%)	(3.0%)	(0%)
	[N = 33]	[N = 68]						
the advising you received while completing your NAU advanced professional education program.	13	32	13	26	6	10	1	0
	(39.4%)	(47.1%)	(39.4%)	(38.2%)	(18.2%)	(14.7%)	(3.0%)	(0%)
	[N = 33]	[N = 68]						

	Excellent		Good		Fair		Poor	
	F'20	S'21	F'20	S'21	F'20	S'21	F'20	S'21
Please rate the overall quality of your NAU advanced professional education program.	13	46	19	19	1	3	0	0
	(39.4%)	(67.7%)	(57.6%)	(27.9%)	(3.0%)	(4.4%)	(0%)	(0%)
	[N = 33]	[N = 68]						

	Highly Positive		Positive		Neutral		Negative		Highly Negative	
	F'20	S'21	F'20	S'21	F'20	S'21	F'20	S'21	F'20	S'21
Based on your experience in a NAU	15	38	16	24	0	3	0	0	0	0
advanced professional education	(48.4%)	(58.5%)	(51.6%)	(36.9%)	(0%)	(4.6%)	(0%)	(0%)	(0%)	(0%)
program, please rate the level of	[N = 31]	[N = 65]								
influence the completion of this program										
has had on your professional practice.										
Please rate the level of influence the										
completion of this program has had on	16	37	11	21	4	7	0	1	0	0
your choice to begin or continue a	(51.6%)	(56.1%)	(35.5%)	(31.8%)	(12.9%)	(10.6%)	(0%)	(1.5%)	(0%)	(0%)
teaching or other education professional	[N = 31]	[N = 66]								
position upon graduation.										