

TRAVEL WORKBOOK

This workbook is a guide to help the department traveler navigate the travel process. Not all university procedures, policies, and compliance requirements are referenced in this workbook.

As a university traveler, it is your responsibility to know and follow all “Traveler” policies. Policies relative to the traveler’s responsibility can be viewed at: <https://nau.edu/university-policy-library/travel-policies/> (TRV-510-04 Traveler).

NAU Travel Training Link: <https://in.nau.edu/rpsu/nau-travel-training/>

Arizona State Current Meals & Lodging Cost Index can be viewed on this webpage:
<https://in.nau.edu/comptroller/travel-forms/>
(Meals & Incidentals Expense Reimbursement (M&IE) Rates – SAAM & DOD)

Link to COE & EPS Travel Forms: <https://nau.edu/ed-psych/forms-checklists-manuals/>
(General forms for all EPS Programs/Travel related documentation section)

Policy Compliance Review Instructions: <https://nau.edu/ed-psych/forms-checklists-manuals/>
(General forms for all EPS Programs/Travel related documentation section)

*Travel policy changes happen often and can affect your travel plans. This travel workbook has been created to help the travel process to be easier to navigate – ultimately it **is your responsibility as the traveler** to follow the above mentioned “Traveler” policies.*

IMPORTANT INFORMATION TO CONSIDER

1. Travelers are not allowed to use personal funds to purchase conference registration, transportation to/from an event or conference (example: airfare, train fare, etc.). If you are requesting lodging expense reimbursement, your remaining funding not used to cover conference registration or transportation expenses must be applied towards lodging (the traveler will be required to pay the remainder of the lodging expense not covered by NAU funding). These expenses must be purchased using the department travel processor’s Pcard
2. Do not use any frequent flyer number, hotel rewards number, etc., for any expense paid using university funds (completely or in-part)

Department of Educational Psychology Travel Processor is Hope DeMello, and she can be contacted at Hope.DeMello@nau.edu or 928/523-7103.

Pre-Travel Instructions

Your pre-travel documentation should be submitted to the EPS Department Office as far in advance of your known travel as possible, but no later than two weeks **BEFORE** the start of your planned travel.

Step One:

To be reimbursed for any vehicle related expenses, e.g., mileage or fuel (one or the other), parking expense, etc., or to drive a university fleet vehicle, you must be a university authorized driver (if you elect to not be an authorized driver, move to Step Two).

Before you start the process listed below - If you have been an authorized driver in the past and think your Defensive Driving Module might still be valid, contact the EPS Department Travel Processor (Hope.DeMello@nau.edu). They will be able to verify the status of your Defensive Driving Module and ensure the EPS Department has a copy of your module exam results on file. *If your Defensive Driving Module is still valid, start this process at Step Two*

- The Authorized Driver Certification is a step-by-step process that requires each step to be completed prior to the next. Once the first step is completed, the system will prompt the second. If these steps are not followed in the correct order, your driver status will not properly update and show you as an authorized driver within the system.

Please follow the link below, and under the *Authorized Driver Information* header, select the option that best represents your primary NAU affiliation. <https://in.nau.edu/environmental-health-and-safety/occupational-safety/>

Once you have completed the Driver Authorization form, you will receive an email with next steps and instructions on how to complete the Authorized Driver course. **PLEASE NOTE:** The course needs to be completed **AFTER** submitting the Authorized Driver request form on the Environmental Health and Safety - Occupational Safety page (link above).

Once you have successfully completed the Authorized Driver course and registered your driver's license, your request will be approved or denied depending on your driving records, points, etc. If approved, you will appear as an Authorized Driver within the NAU system.

For specific questions concerning the NAU Authorized Driver Certification, please contact AuthorizedDriver@nau.edu.

- After you have completed the exam, send the following documentation to the EPS Department Travel Processor for records retention:
 - Screenshot of your test completion page reflecting your score
 - Photocopy or scan of your proof of automobile insurance **(Strictly enforced starting AY 25-26; required each academic year)**

- The authorized driver defensive driving exam is **valid for three (3) years** from the date you have successfully completed the exam. The EPS Department tracks the expiration date of the defensive driving module. You will be contacted via email by the Occupational Safety system as your expiration date approaches
- As a university authorized driver, it is your responsibility to be aware of the policies associated with driving a university vehicle or your personal vehicle on university business. Follow the instructions below to access the policies:
 - <https://in.nau.edu/environmental-health-and-safety/authorized-driver-certificate-faqs/>
("Where can I find the NAU Authorized Driver and travel policies?" accordion)
 - Motor Vehicle Use for University Business Policies and Procedures
 - View the Policy;
 - **Please specifically review Section H**
 - https://nau.edu/wp-content/uploads/sites/26/Transportation_TRV525_1.9.2023.pdf
(TRV: 525 – Transportation Expenses)
 - **Please specifically review Section E (end of section)**

Step Two:

You cannot travel on university business or have travel funding approved through the department until your Annual Travel Certification form (ATC) has been submitted. An Annual Travel Certification **needs to be submitted once per fiscal year** (July 1 thru June 30) regardless of how many times you travel on university business during that fiscal year.

If you have already completed an Annual Travel Certificate for the current academic year, move to Step Three. If you are unsure, the EPS Department Travel Processor will be able to confirm your Annual Travel Certificate status for the current academic year

The electronic Annual Travel Certification form is now processed in the Employee Service Center portal: <https://in.nau.edu/RPSU/>

- Employee Service Center (click on this heading at the top of the page)
- CAS into the Employee Service Center portal
- Request Service
- Annual Travel Certification
- Complete this form in its entirety
 - Fiscal Year will be the year date that the academic year ends, e.g., academic year 2025-2026 will end in 2026, so select FY2026
 - Traveler's Name and EMPLID will populate reflecting your name and unique ID
 - Primary Department Authorizing Travel – select COE: Educational Psychology
(process continues on next page)

- Review the NAU terms and Condition required for university business travel section, then check the box indicating you have reviewed the section
- Submit this electronic form

Reminder: If you are university authorized driver, you must provide a photocopy or scan of your proof automobile insurance to the EPS Department Travel Processor at the beginning of the academic year (Strictly enforced starting AY 25-26; required each academic year)

Step Three:

If you are traveling on university business in any capacity (conference, meeting, internship visit, etc.) you **must** complete a COE Travel Request form, even if you are not requesting funding for travel expense reimbursement

- This form serves as your EPS Department and NAU Record of Absence and funding verification documentation
- The COE Travel Request form can be located at this link: <https://nau.edu/ed-psych/forms-checklists-manuals/> (General Forms/Travel Related Documentation section)
- **Please complete this form in detail.** If funding is to be used towards expenses of this trip, list all known funding sources, and your projected travel expenses, personal days you may be taking within this travel timeframe, etc.
 - *If membership renewal/purchase is required as part of conference registration*, in the “TRAVEL REQUEST WILL EMCOMPASS THE FOLLOWING:” section of the COE Travel Request form, check “☐ Other” and list Membership

• **The Department of Educational Psychology requires the following support documents to be submitted along with your COE Travel Request form:**

- PDF of the conference/meeting/event agenda (if available)
- PDF of the lodging page from the conference/meeting/event webpage (needed for reimbursement reference)
- If you will be presenting at the conference/meeting/event or your research poster has been accepted for presentation, please provide a PDF of the confirmation of presentation/acceptance, or invitation to speak/present letter or email
- If you have received additional funding from any NAU departments/colleges or outside entities, please send your award letters/emails to the EPS Department Travel Processor to be included in your travel case
- Multiple-Occupancy Attestation if planning to share a hotel/motel room or shared living residence with another NAU traveler/travelers (see instructions & Info in Lodging section below)

- Submit the form and support documentation to the EPS Department Travel Processor for funding verification and Department Chair approval. You will be notified when the COE Travel Request form has been approved at the department level, and your travel case has been built in the Employee Service Center system
- It is a department requirement that the EPS Department Travel Processor creates the travel case in the Employee Service Center system on your behalf **(do not create a travel case yourself)**
 - After approval of this document by the EPS Department and COE Fiscal Oversight Manager, you then can start travel arrangements through the EPS Department

ADDITIONAL INFORMATION TO CONSIDER WHEN PLANNING YOUR UNIVERSITY TRAVEL

Driving In-State to Your Destination:

- When traveling on university business in-state, you are required to drive an NAU fleet vehicle whenever possible. When you drive a fleet vehicle, NAU accepts liability. Preference to drive a personal vehicle is not identified as an option/need unless a fleet vehicle is not available. When you drive a personal vehicle while traveling on NAU business, you are accepting all liability.
- If you have non-NAU business travelers traveling in your personal vehicle while on university business, e.g., family members, friends, etc., you will not be reimbursed for vehicle related expenses, e.g. mileage, parking, etc., NAU policy reflects this is considered “personal travel.” **(NAU Travel Policy TRV:525 – Transportation Expenses; end of Section E)**
- As noted in NAU travel policies and the Occupational Safety webpage, non-NAU travelers are not allowed to travel in a university fleet vehicle **(NAU Motor Vehicle Use for University Business Policy; Section H.7)**

Driving Out-of-State to Your Destination:

To be eligible to claim out-of-state mileage reimbursement (or any vehicle related expense), the Employee Service Center requires that you submit a cost comparison and rationale

- NAU Travel: Cost Comparisons – instructions regarding how to run a cost comparison are available on the EPS Website: <https://nau.edu/ed-psych/forms-checklists-manuals/> (General Forms for EPS Department & All EPS Programs; under Travel Related Documentation heading)
 - You must submit this cost comparison along with your travel funding request. This information must be uploaded to your travel case simultaneously

Lodging Information:

- Lodging arrangements **MUST** be able to be changed, canceled and fully-refunded
- If attending a conference and arranging for lodging at an official conference hotel (chosen from a list of hotels from the conference website), you can be reimbursed for the nightly conference hotel rate even if that expense is over the AZ State allowable rate
 - If there is no availability at an official conference hotel, or if you choose to stay at a different lodging location while attending a conference, you can only be reimbursed the AZ State allowable rate for that location and time of year
 - If conference lodging can only be booked through a conference website that requires the attendee to authenticate into the conference website using membership credentials (user ID & password), you will be required to work directly with the EPS Travel Processor to book your lodging
- If NAU funding is requested to be used towards a lodging expense, whether in-part or total, a credit card authorization must be submitted by the EPS Department Travel Processor to the commercial establishment to cover the amount of funding available
- **DO NOT** provide a personal reward number for the commercial lodging establishment location.
 - If a credit card authorization has been submitted on your behalf by the EPS Department Travel Processor to cover the expense of your lodging, and you provide your “rewards” number for that lodging establishment upon check-in, the credit card authorization will automatically be voided in the payment system by the establishment. You then will be responsible to pay for the lodging expense using personal funds. After you return from your trip, you must submit a Policy & Compliance Review (PCR) request, with an explanation why you used personal funds to pay for your lodging, even though a credit card authorization was submitted for payment
- You may be asked to put a credit card on file upon check-in at the hotel relative to incidental expenses. If you use a debit/credit card for this process, the lodging establishment will place a hold on your debit/credit card for the total expense total of your stay, and commonly the hold will remain in place for several days after checkout even if the expense has been paid via NAU Pcard credit card authorization
- If NAU funding is being used towards the lodging expense in any part, the NAU traveler’s name must appear on the \$0 balance commercial lodging receipt, which should be forwarded to EPS Department Travel Processor upon completion of travel
- **If planning to share a commercial lodging space with other NAU traveler(s), e.g., hotel/motel OR a shared lodging space, e.g., colleague’s personal home or Airbnb, etc., the following must be followed:**
 - Review the Multiple Occupancy Form Instructions on the EPS Forms webpage, and sign and return the Multiple Occupancy Form to EPS Department Travel Processor. This document must be uploaded to your travel case, or funding cannot be used or reserved until this signed form is received. The other NAU traveler(s) in which you will be sharing this space must also provide this form to be uploaded to your travel case as well.

- The instructions and form are located on this webpage - <https://nau.edu/ed-psych/forms-checklists-manuals/> (General Forms for EPS Department & All EPS Programs; under Travel Related Documentation heading)
- If all travelers staying within the shared lodging are requesting university funds to be used towards this lodging expense and all travelers have sufficient NAU funding to cover the total expense, you must work with the EPS Department Travel Processor must book the shared lodging space
- If travelers who will be staying in the shared lodging and seeking lodging expense reimbursement, but do not have enough funding to cover their share of the expense, the main traveler who arranged the shared lodging must submit a Policy & Compliance Review (PCR) asking for approval to use personal funds for lodging expense payment and permission to seek partial reimbursement of the expense
 - The PCR instructions are located on this webpage - <https://nau.edu/ed-psych/forms-checklists-manuals/> (General Forms for EPS Department & All EPS Programs; under Travel Related Documentation heading)

A PCR is also required If the shared lodging is booked by an NAU traveler using personal funds, and other occupants of this shared lodging space will be reimbursing the traveler who booked the residence for their share of the expense. Proof of payment to the traveler who booked the shared lodging for the occupants **MUST** be provided if the occupant is seeking reimbursement for this payment using NAU funds (completely or partial). Proof of payment might be a photocopy of check, screenshot of A fund transfer of payment, or a signed receipt from the traveler who booked and paid expense of the shared lodging stating that the occupant has provided payment for their share of the shared lodging expense. This documentation will need to be uploaded into the traveler's travel case along with the approved PCR for reimbursement of the lodging expense

- If the PCR is **not approved**, the traveler will not be reimbursed for this expense even though personal funds were used to pay for this expense
- If the PCR **is approved**, and the shared lodging is booked using personal funds, the travelers staying in the shared lodging can seek partial reimbursement for their share of the lodging expense

Airfare:

- The flights you select must be changeable. When identifying your preferred flights, and calculating the expense, you must select a basic economy fare that can be changed
- If the airfare needs to be canceled and a refund is processed as an airfare credit to the traveler, but not the original payment source (university Pcard), the traveler is required to reimburse the EPS Department for this expense

- Be aware that when you incorporate personal days within university travel, an airfare comparison **must** be submitted. Please discuss this with the EPS Department Travel Processor
 - NAU Travel: Cost Comparisons – instructions regarding how to create a cost comparison are available on the EPS Website: <https://nau.edu/ed-psych/forms-checklists-manuals/> (General Forms for EPS Department & All EPS Programs; under Travel Related Documentation heading)
 - You must submit this cost comparison along with your travel funding request. These documents must be uploaded to your travel case simultaneously

Keep Receipts for the following (if seeking funding use or reimbursement; meal receipts not required):

The EPS Department encourages you to retain all receipts for expenses associated with your travel, in case expense clarification is needed. Itemized receipts are required and must reflect proof of payment.

Listed below are examples of expense receipts you should retain:

- Meal Receipts
 - **NO LONGER REQUIRED**; you will note the meals not provided on your post-travel travel itinerary. You will be reimbursed an M&IE expense calculated using the Az State allowable rate for the date/location of the meal
- Ground transportation, e.g., taxi, Uber, subway, etc.
 - You **must** indicate the “from” and “to” locations on ground transportation receipts
- Lodging at a \$0 balance after checkout. The traveler’s name must appear on the receipt
- The traveler must review the lodging receipt for errors at the time of check-out, and bring a \$0 balance receipt back to the EPS Department travel processor to be included in the travel case
- Checked baggage receipts

Please review the post-travel instructions on the next page to be aware of your responsibilities

Post-Travel Instructions

All post-travel forms, receipts, and documentation must be submitted to the EPS Department Travel Processor within four (4) business days of the completion of travel. The EPS Department Travel Processor must upload your forms, receipts, and documentation to your travel case before the end of the fifth business day.

Travel forms can be located on this webpage: <https://nau.edu/ed-psych/forms-checklists-manuals/> (General Forms/Travel Related Documentation).

- **Submit a Travel Itinerary (mandatory):**

- The Travel Itinerary can be located on the above listed link
 - Example of a completed travel itinerary is also available on the above link
 - Please refer to the instructions at the top of the form
 - Please complete this form in detail
 - **Each day and every location change** within each day when in travel status, along with departure and arrival times, **must** be reflected on the Travel Itinerary, for example:

Traveler Itinerary:

- Please include departure and arrival dates, times, and physical location(s) for your *university business time*; you do NOT need to include each time you stop for a meal and/or for events/destinations once your business day has concluded.
- If approved for personal vehicle use and claiming mileage, please submit Google Map(s) with detailed departure and arrival addresses with commute miles notes as applicable OR complete a [NAU Mileage Log](#).
- Add additional lines/days as needed to the itinerary template below.

Traveler:	Sidney Student (ss1234)		
Trip Purpose:	Student of the Year Conference		
Trip Date Range:	February 1 thru 4, 2023		
DAY 1:	February 1, 2023	Depart Time:	8:00 a.m.
Departure Address:	College of Education, 801 S. Knoles Drive Flagstaff, AZ		
Arrive/Depart Time(s):	Location(s) & Physical Addresses:		
10:00 to 10:30 a.m.	NAU N. Valley Campus Phoenix, AZ		
12:00 to 5:00 p.m.	NAU Tucson Campus (Pima Community College) Tucson, AZ		
5:15 p.m.	LaQuinta Inn, Tucson, AZ		
DAY 2:	February 2, 2023		
7:30 a.m.	Leave LaQuinta Inn, Tucson, AZ to travel to NAU Tucson Campus		
8:00 a.m. to 3:00 p.m.	NAU Tucson Campus		
5:00 p.m.	Country Inn & Suites, Phoenix, AZ		
DAY 3:	February 3, 2023		
8:00 a.m.	Leave Country Inn & Suites, to travel to NAU N. Valley Campus Phoenix, AZ		
8:15 a.m. – 6:00 p.m.	NAU N. Valley Campus Phoenix, AZ		
6:15 p.m.	Country Inn & Suites, Phoenix, AZ		
DAY4:	February 4, 2023		
8:00 a.m.	Leave Country Inn & Suites, to travel to NAU N. Valley Campus Phoenix, AZ		
8:15 – 11:30 a.m.	NAU N. Valley Campus Phoenix, AZ		
2:00 p.m.	College of Education, 801 S. Knoles Drive Flagstaff, AZ		
M&IE CLAIM:	Breakfast was provided February 2, 3 & 4, 2013		
TRAVEL NOTES!	Claiming mileage: traveler will submit Mileage Log		

- Add additional lines within a travel day if needed
- Cut-n-paste additional day section(s) using the previous lines within the form if your travel continues past Day 4 – relabel newly added sections
- Delete unused travel day sections
- Consider reflecting your travel starting and ending at your duty post
 - If you reflect your travel starting and/or ending from your residence, commute miles will be deducted
- If claiming meal expense reimbursement, please note what meals **were** provided in the “M&IE Claim” section of the form
- If claiming mileage reimbursement, note that in the “comments” section of the form
- **Mileage Reimbursement:**
 - Remember: You **MUST** be a university authorized driver to be reimbursed for any vehicle related expenses, e.g., mileage, parking, etc.
 - If using odometer readings for mileage reimbursement, use the Mileage Log
 - The Mileage Log can be located on the above listed link
 - If not using odometer readings, you will need to provide a Google Maps or MapQuest printout to accompany your trip itinerary (for a round-trip mileage reimbursement, a one-way mileage printout will suffice)
- **Lodging Receipt (if claiming lodging expense payment):**
 - Provide a lodging receipt reflecting a \$0.00 balance after check-out. The traveler’s name must appear on the receipt. Provide a copy of this receipt to the EPS Department travel processor
- **Ground Transportation (if claiming reimbursement):**
 - Original receipts are required for reimbursement submission, and you must note the start and end locations on each receipt
- **Miscellaneous receipts for travel expenses (if claiming reimbursement):**
 - For example: checked bag fees, etc.
 - Original itemized receipts are preferred for reimbursement submission

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<https://nau.edu/university-policy-library/travel-policies/> (TRV-510-04 Traveler)